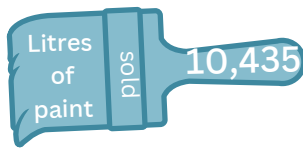


2023

Changing Lives Together Annual Report



We help thousands of families every year by providing them with affordable furniture, appliances and paint through our Cheshire-wide retail stores.



274

Appliances sold

846

Furniture items sold

48,300

Bags of shopping



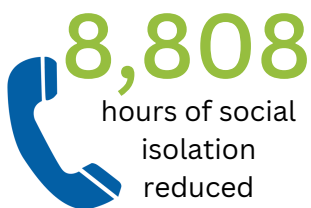
24,200



£507,255

Saved by customers who shopped with us

We offer Buddy and Befriending to support people experiencing isolation and loneliness. We focus on matching volunteers with people who share their interests.



367

isolated individuals supported

499

volunteers recruited

We work with local authorities, and housing associations to provide household items to people who are in need of emergency assistance.



4,418

People supported with furniture/white goods

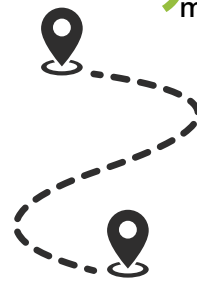
1,841

household deliveries

The Very Green Grocery helps people by collecting and distributing surplus food. We work with businesses to help them reduce their food waste so that we can provide a low-cost, high-quality source of food for our communities.



98,513
miles travelled



Service users transported

10,950

We run various waste and reuse services, including bulky waste services for Cheshire West and Chester and Warrington Borough Council.



12,416

Bulky Waste collections

51%

of items saved from landfill



We run various waste and reuse services, including bulky waste services for Cheshire West and Chester and Warrington Borough Council.



Tonnage of cardboard recycled



132.94

11.03

Tonnes of plastic recycled

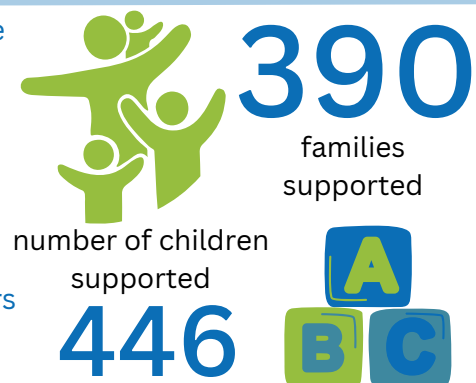


Tonnage of metal recycled



105.753

In a school setting, we offer support to families, operating independently of the school to create an environment that is more accessible for parents and caregivers to discuss their concerns.



We conduct numerous recycling activities across our operations to ensure we save as many items as possible from being sent to landfill or incinerated.